



DEFENSE LOGISTICS AGENCY
LAND AND MARITIME
P.O. BOX 3990
COLUMBUS, OHIO 43218-3990

NOV 5 2019

MEMORANDUM FOR ALL ELIGIBLE DSCC BUCKEYE LODGE GUESTS

SUBJECT: Buckeye Lodge Buckeye Lodge Guest Pet Policy

The following rules are in place for Buckeye Lodge guests with pets.

Section I: Health Certification:

A current health certificate less than 30 days old is required at check-in. The certificate must verify that your pet is free of infectious diseases. For dogs and cats, we also require a current rabies certificate. If either certificate is not available at the time of check in, the documents must be obtained and presented to the Outdoor Recreation Office by 4:00 PM the next available business day. Otherwise, we will require that you make alternate arrangements for your pets.

Section II: Charges

- a) There is a daily service charge of **\$10.00** per pet for the duration of your pet's stay in Lodging.
- b) There is a one-time deep cleaning fee of **\$20.00**.
- c) Patrons who conceal non-registered pets will be charged a non-refundable **\$100.00** damage and deep cleaning fee and will be assessed additional charges in accordance with this policy.

Section III: General Rules

- a) Pets, for purposes of collecting daily charges, are defined as domestic dogs and cats only. All pets must be registered in Lodging at the time of check in. There is a two pet maximum per pet room.
- b) Birds, fish, rodents and other small animals, which are normally kept in a cage or an aquarium, may be kept in the pet room in addition to other registered pets as long as the Front Desk is notified at the time of check in. There is no incremental charge for these pets; however, the **\$20.00** pet deposit cleaning fees does apply. This type of small animal may exceed the two pet maximum as approved by the Lodging Manager on a case-by-case basis.
- c) Undomesticated animals such as reptiles, spiders and snakes may not be kept in pet or non-pet rooms.
- d) Residents are responsible for all care and cleaning of their animal(s).
- e) Pets must be kept in owner provided cages whenever patrons are absent from their quarters and whenever employees, agents, or other authorized personnel require access to the room. Pets will never be allowed to remain outside their cages in Lodging when the patrons are not present.
- f) When outside of the guest rooms, to include outdoors, dogs and cats must be leashed or caged. Outside access is limited to designated walking areas.
- g) Pets will not be left unattended in vehicles in lodging parking areas.
- h) Pets will not be allowed to defecate or urinate inside unless a litter box is used. Litter boxes are to be cleaning by the pet owner daily. Any carpet or furnishings soiled by pets will be cleaned or replaced at the owner's expense.
- i) Pets will not be allowed to defecate in parking lots or within 25 feet of any buildings except in designated pet walking areas. Pets may be allowed to stool in grassy areas more than 25 feet from buildings; however, the stool must be removed by the pet owner and disposed of in a sealed plastic container in a dumpster. Convenient pet scoop bags are provided.

- j) Lodging employees will not be required to clean up after pets. Guests who do not clean up after their pets are subject to withdrawal of pet privileges and eviction from Lodging. Guests will not use Lodging facilities to bath pets or use Lodging towels or sheets to clean up after pets.
- k) Keeping a pet in any room without compliance with registration requirements (i.e., concealing or not properly caging a pet) may be grounds for eviction of the pet and sponsor as well as suspension of future guest privileges.
- l) Violation of any part of this Policy may result in immediate pet eviction. Pet owners will be required to house their evicted pets in alternate accommodations by 4:00 PM the following duty day. This will not relieve the pet owner of responsibility for pet damages.
- m) Disturbances of other guests shall not exceed more than one substantiated complaint. A warning will be given based upon the substantiated complaint. Complaints include but are not limited to excessive/loud barking dog, loose animals or offensive pet odors. Following the first substantiated complaint, the guest will be advised that another complaint will result in the eviction of the offending pet. If a second substantiated complaint is received or occurs, the guest will be notified that alternate pet accommodations must be secured by 4:00 PM the following duty day.
- n) On a daily basis, and at time of checkout, pet occupied rooms will be inspected for pet related damages in addition to existing inventory procedures. Evidence of flea infestations or other unsanitary conditions will also be monitored. If final charges are not available at the time of checkout, an estimate of the cost of the deficiency will be added to the guest's folio and billed to the guest. Adjustments whether debits or credits to the guest's account, will be made as soon as actual costs are verified.

Section IV: Standardized Pet Cleaning Charges

- a) Full carpet cleaning to remove urine, pet odors or excessive hair, including one day drying time: **\$55.00.**
- b) Furniture refinishing/upholstery repair: **\$50.00** minimum – based on actual third party estimate.
- c) Furniture replacement: Replacement cost less 10% annual depreciation based on age of piece.
- d) Linen replacement: Fifty percent of replacement cost.
- e) Extraordinary cleaning: **\$15.00** per hour (0.5-hour minimum increments).



STEVE COULSON
Chief, Morale, Welfare and Recreation
DLA Installation Management Columbus

Buckeye Lodge Guest Pet Policy and Release of Liability
Defense Supply Center Columbus
Directorate of Family and Morale, Welfare, and Recreation
Recreation Lodging – The Buckeye Lodge

Dear Pet Owner,

Please take a few minutes to read our attached pet policy. These rules are designed to protect not only you and your pet but other patrons and their pets as well.

Acknowledgement and Liability Release Statement

1. I, the undersigned, have read and fully understand and agree to comply with the DSCC Buckeye Lodge Guest Pet Policy regarding housing my/our pet(s) in Lodging.
2. In consideration of the privilege to keep my pet(s) in Lodging, I hereby:
 - a. Voluntarily agree to release the United States of America, the United States MWR, it's employees and agents from any suit, damage action, liability or any claim of any nature whatsoever, excluding however, those arising solely from the intentional torts or gross negligence of the United States and it's agents; and,
 - b. Voluntarily agree to indemnify, defend and hold harmless the United States of America, the United States MWR, it's employees, agents against all liability, claims, demands, suits or actions of any nature whatsoever on account of any injury, loss or damage to any person arising or purporting to arise from or in any way connected with the housing of my/our pet(s) in Lodging.
 - c. It is my express intent that this Waiver of Liability and Hold Harmless Agreement shall bind my spouse, the members of my family, and my heirs, assigns, and personal representative.

Guest Signature/Date

Printed Name/Room or Home Address